



*Kay Binnersley*  
*Hair*



**Kay Binnersley Hair  
Cancellation Policy .**

A 48 hour Cancellation Policy is in place under that time all Treatments will need to be paid in full.

We appreciate sometimes situations are out of our control and we would be grateful for your immediate cancellation of a treatment, giving others the chance to obtain an appointment thus helping us to re book you a new appointment .

A Booking fee of 50% will be required with Guest appointments. Large colour work appointments, some lengthy appointments will be required to be paid in full at time of booking .

Please understand we are in difficult times and no refunds will be given for short notice cancellations .

All booking fees are none returnable .

Guests will be required to have the treatments they have booked in for, unfortunately we will not be able to carry out extra treatments if they have not been booked in .